

Frequently Asked Questions

What is Exeter Community Power?

Exeter Community Power is the new, locally controlled electricity provider in the Town of Exeter! The Community Power Coalition of NH will provide the actual electricity, and the rates charged will replace what Unitil would have charged for the energy sources they use. Although Unitil will continue to charge you for the transmission and delivery of electricity to your home or business, the source of that electricity will be from Exeter Community Power, rather than Unitil.

How does it work?

The short answer is that the Town of Exeter has selected the non-profit Community Power Coalition of New Hampshire (CPCNH) to purchase Exeter's electricity on the competitive energy market, rather than Unitil. CPCNH will supply that energy to Unitil who will deliver it to customers, just as it always has. In more detail, CPCNH will be buying energy in bulk on behalf of all its members, which will mean comparatively lower costs for energy and the ability to offer optional energy mixes. Unitil will continue to be responsible for billing, maintaining the power lines and handling all new service requests and emergencies.

How do the rates compare to Unitil?

Residential customers who elect to receive Exeter Community Power "Granite Basic" product will receive a minimum of 23.4% renewable energy (the current minimum required). We expect the initial default service rate to be at least 5% lower than Unitil's default energy rate.

When will Exeter Community Power begin serving customers?

We expect to begin serving customers in April, 2023. Exeter Community Power is required to contact our customers in writing to notify them that they will be receiving Exeter Community Power electric service. We will do this via mail 30 days before the launch date and will also hold a public information session to answer questions at least 15 days before launch. Customers who already receive power from a third party will not be automatically enrolled.

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Does Exeter Community Power replace Unitil?

No. Unitil continues to provide all electric delivery, billing, and power line maintenance. We only replace the electric generation services with your choice of energy product at competitive rates.

Do I have to participate? Can I opt out?

You get to decide! Any customer may opt out of Exeter Community Power. If you already received an enrollment notice, you can choose to opt out now or online.

What do I need to do when I receive the notification postcard? Nothing, if you want to stay in the lowest priced Community Power program! If you want to opt out of the program OR you want to enroll in the options which have more renewable energy and are priced higher, you need to follow the instructions on the card.

Who governs and administers Exeter Community Power? The Exeter Select Board governs Exeter Community Power. The program is administered by Community Power Coalition of New Hampshire.

STILL MORE QUESTIONS?

EXETER COMMUNITY POWER
WWW.EXETERNH.GOV/EXETERCOMMUNITYPOWER

COMMUNITY POWER COALITION OF NH
WWW.CPCNH.ORG



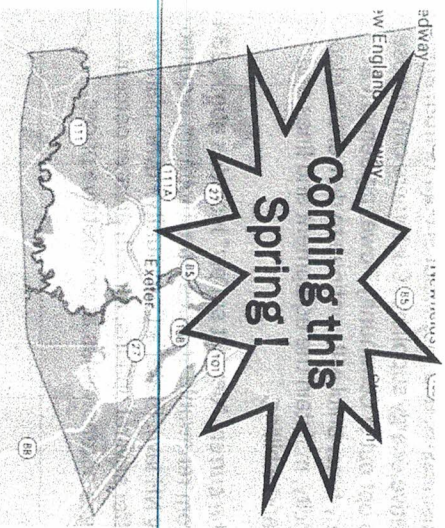
Endorsed by Town of Exeter Energy Committee

**Exeter
Community Power**

**What you need to know
about our electricity**



**Coming this
Spring!**



2023

Local Control

Customer Choice

Clean Energy

Innovation

What is Community Power Aggregation?

In many states across the country, municipalities and counties have launched regional Community Power Aggregation programs as a means of taking control of their combined electricity purchases, both to reduce the cost to consumers and to push for production of more renewable energy.

In New Hampshire, Community Power Aggregation (CPA), authorized by NH RSA 53-E, works by having a large group of customers come together to buy their electricity directly from energy producers instead of having the utility, in our case Unitil, purchase it. Exeter's CPA will offer electricity at a higher mix of renewable energy supplies at comparatively lower costs than currently available.

Currently, Unitil purchases electric power for most Exeter residents and businesses every six months. This is called the "default supply". Community Power will allow a large group of towns to purchase electric power on behalf of residents, businesses, and municipal accounts from alternative energy suppliers. Customers can choose to opt out of Community Power agreement at any time. Unitil will continue to deliver the electricity, maintain the equipment and lines and handle billing.

The current "default supply" includes about 23% from renewable sources (the minimum required by NH law). Exeter's Community Power plan will offer several options, all with greater percentages of renewables at competitive prices.

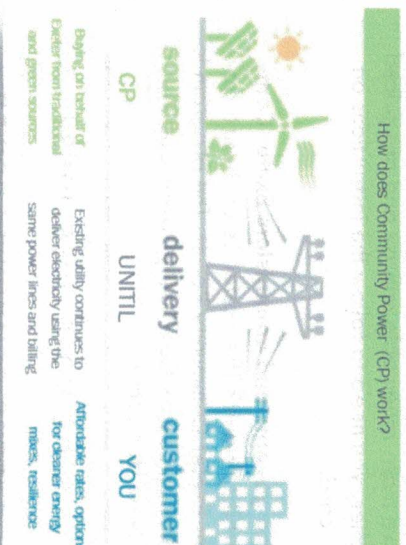
Benefits

LOCAL CONTROL: Making decisions for the town and getting the benefit of economies of scale to lower costs and increase renewables in the electric supply.

CUSTOMER CHOICE: Customers can choose what types of energy supply they want to be using and can also choose whether to participate in the program

CLEAN ENERGY: Through choice at both the municipal and individual customer levels, Exeter can both benefit from and invest in the development of clean energy resources

INNOVATION: Community Power programs can create a number of benefits for residents and businesses including: affordable rates, green power options, demand response and time varying rates, greater access to rooftop solar, home energy storage or other technology innovations.



Energy Source: COMMUNITY POWER—Pooled Purchasing Power for Energy Supply

Energy Delivery: UTILITY—Delivers electricity, maintains equipment, handles billing

Energy Customer: YOU—Benefits from affordable rates, local control, more clean energy

What must an Exeter resident or business do to enroll in Exeter's Community Power Program?

Essentially nothing! In March all residents and businesses currently being served by Unitil will receive a card in the mail indicating that Exeter has transitioned to a community power program.

Those businesses and residents whose electricity supply is provided by Unitil will be automatically enrolled in the community power program – The Community Power Coalition of New Hampshire (CPCNH)* will procure your electricity not Unitil. The card will explain the community power rate options and how they compare with Unitil's default rate.

If a resident or business is currently buying power from a third party and therefore not paying Unitil's default rate, they may still opt to join Exeter Community Power. They should compare the rate they are currently paying with Exeter Community Power's supply options to see if it is advantageous for them to do so. If so, the card will explain what they must do to opt-in to the community power program.

The card will also make it clear that participation in Exeter's community power program is not mandatory and will explain what must be done to opt out of the program.

* The Town of Exeter and several other NH communities have chosen CPCNH to procure their electricity and to provide all necessary administrative functions associated with that energy procurement.